



STGi continues to expand our Clinical Operations programming through contract awards and the opening of new facilities.



*The image above features the comfortable exam room with state of the art facilities in the Rancho Cucamonga clinic in Loma Linda, CA.*

*Below, STGi's waiting room in Schenectady, NY provides a warm and inviting environment for new and returning patients.*



**Arlington, VA, February 2, 2022-**

STG International (STGi) is pleased to announce the expansion of our clinical operations program throughout 2021. Throughout 2021, STGi successfully opened operations at eight new, STGi constructed, healthcare clinics. The clinics are located across the United States and include locations in Schenectady, NY, Jonesboro, AR, St. Lawrence, NY, and five sites in Loma Linda, CA . ***With opening of all awarded clinics, STGi will be providing over 460 health care professionals to serve over 71,000 patients in new, STGi constructed facilities totaling over 306,000 sq. feet.***

All clinics are equipped with state of the art medical equipment, fully staffed, and prepared to begin serving the local community.

STGi was also awarded two additional clinical operation contracts that will begin operation in early 2022. STGi has initiated contract transition on clinics in Jefferson County, NY, and Hopkinsville, KY.

Expanding operations to these ten new clinics in the continuation of a five-year trend at STGi who now operates 26 primary care clinics across the nation. As a clinical operations provider, the tenants of STGi's clinical operations programming include:

- ✓ Expertise in primary care and providing wellness visits and occupational health screenings.
- ✓ Proactively collaborating with regional healthcare networks to ensure patients have the resources they need to maintain their health.
- ✓ Collaborating with patients, community stakeholders, and the customer to fully understand population healthcare needs which amenities will best serve clinic beneficiaries.
- ✓ Maintaining relationships and lines of communication with local emergency medical service providers to ensure smooth patient transition and clinic operation in event of an emergency.
- ✓ Providing access to mental and behavioral health resources including substance abuse, stress, anxiety, and sleep disorders.



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**About STGi.** Headquartered in Arlington, VA, STGi is a minority and woman-owned, large business specializing in providing comprehensive healthcare delivery, including clinical operations, training and technical assistance, and grants management services for Federal agencies. Celebrating its 25<sup>th</sup> anniversary this year, STGi has provided high-quality and cost-effective patient-centered primary care and medical staffing services since 2006.

### STGi Health Care Service Capabilities Include:

#### Medical Services

- Primary Care: Providing a full spectrum of healthcare services including needs assessments, women's health, pediatrics, and management of chronic issues.
- Dental: Including provision of dentists, dental hygienists, and dental assistants
- Orthopedic Services and Physical Therapy: Coordinating orthopedic care, providing treatment that promotes the prevention and rehabilitation of physical dysfunction.
- Occupational healthcare: Providing pre-employment and employment-related annual screenings and physicals

#### Ancillary Services

- Telehealth services: Remotely providing health care services, staffing telehealth clinicians, and providing and maintaining telehealth equipment.
- Pathology/radiology: ensuring the availability of laboratory, x-ray, and other services.
- Pharmaceutical services: Managing on-site medications including storage and dispensing, as well as managing the outsourcing prescriptions as needed
- Nutrition Services: Providing general nutritional guidance, access to nutritional counseling, and staffing of dietary specialists.

#### Mental Health and Wellness Services

- Mental health services: Assessing and screening patients for behavioral health concerns, providing in person or remote mental health counseling services, and monitoring patient mental health wellbeing.
- Health and Wellness Education: Creating health and wellness educational programs including webinars and clinics.
- Employee Assistance and Work-life Programs

#### Healthcare Administration

- Staffing: Sourcing, ongoing credentialing, onboarding, and retaining healthcare staff including, but not limited to, positions such as physicians, advanced practitioners, managers, RNs, LPNs, and medical clerks.
- Medical Records Management: Leveraging an electronic medical record system to track patient services and manage billing and payments in compliance with HIPAA regulations. Providers can work remotely, see patients, and stay connected with a comprehensive cloud suite of office and remote care technologies
- Clinic Management and Oversight: Providing management oversight to all clinics including program management oversight and comprehensive quality control measures.
- Community Outreach Programs: Planning and conducting outreach programming to ensure target audience are aware of and understand how to access available programming.

#### Quality Assurance

- The Joint Commission Accreditation and Certification: Providing safe and effective patient care, STGi earned The Joint Commission's (TJC) Gold Seal of Approval<sup>®</sup> for Ambulatory Health Care Accreditation and Primary Care Medical Home Certification. TJC's processes and best practices are integrated across our entire portfolio of healthcare contracts.
- Dedicated Quality Managers: Employing dedicated quality managers and allocating resources to quality control and oversight teams illustrated our dedication to providing the highest quality services to our customers and beneficiaries.